Business Continuity Management System Policy

As D·engage, our organization, which always prioritizes service quality and continuity, adopts a holistic management approach through its Business Continuity Management System (BCMS) to identify the potential impacts of situations that threaten business continuity.

Our Business Continuity Management approach is based on assessing the risks related to crises or disasters that may cause business interruptions, defining the necessary actions to take in such situations, and implementing controls to ensure the continuity of these measures. The primary goal here is to ensure the continuity of critical business processes and services.

Our organization addresses the establishment, implementation, and maintenance of the BCMS from a holistic perspective within the framework of strategic planning, corporate risk management, and operational management. Within this perspective, it is committed to investing in time, capital, tools, and technology to establish, implement, and ensure an integrated management process that meets legal requirements, complies with national and international standards, and aligns with stakeholder expectations. Furthermore, it regularly monitors and reviews the progress of its Business Continuity Management strategies and its ongoing efforts to improve disaster recovery and crisis management culture.

The Business Continuity Policy encompasses our organization's priority business processes, the employees involved in these processes, information assets, information technologies and communication infrastructure, headquarters, data centers, and external resources (suppliers) providing products, services, or support.

Our organization operates with a sense of responsible management towards its customers, employees, suppliers, and the public and conducts its Business Continuity Management activities through committees and responsible parties involving all relevant stakeholders within the company.

By considering the ISO 22301 Business Continuity Management System Standard, other best practices, and legal requirements, it is committed to ensuring the continuity of services and continuously improving the structure of the Business Continuity Management System in line with its current strategies.

Managing Director