



Information Security and Privacy Policy

During its operations, D-engage may access the private access/connection information of its clients, as well as the specific configuration and communication details of critical devices. Ensuring the trust of the institutions and organizations we serve and safeguarding the security and confidentiality of the information assets we use to provide our services is our top priority.

Our company commits to ensuring that all Personally Identifiable Information (PII) collected and processed within our organization is gathered in a lawful and fair manner, necessary permissions are obtained for its processing, and the data is not used for any other purpose. In this context, the confidentiality of our relationships with customers, official institutions, and partners, as well as our role as a PII processor, is of great importance. The continuity of the services we provide, the confidentiality of the information we hold, and the integrity of both client and internal information assets are of paramount significance.

To this end:

- We have implemented ISO 27001 and ISO 27701 systems and are committed to continuously improving their effectiveness.
- As both a Data Controller and Data Processor, we are committed to protecting the confidentiality, integrity, and availability of personal and corporate information.
- We pledge to comply with all national, international, and industry-specific regulations, relevant legislation, and standards, as well as fulfill our contractual obligations and corporate responsibilities towards internal and external stakeholders regarding information security and privacy.

We continuously review our risks and implement controls for those above an acceptable threshold.

We strive to maintain a high level of awareness among our employees about information security and privacy.

We fully commit to adhering to all laws and regulations applicable to this subject. We review and update this policy annually to ensure it remains current

Managing Director